

RHINELANDER FIRE DEPARTMENT

(800)786-4911

Call Number: 163-17-70360

Date Of Call: 04/07/2017

Billing Date: 03/08/2018

Patient Name: THOMAS SMITH

#BWNKMRY
 THOMAS SMITH
 10 SANNS ST
 RHINELANDER, WI 54501

Patient Request For Access Form

Patient Rights: As a patient, you have the right to access, copy, or inspect your protected health information, or PHI, in accordance with federal law. You may also have the right to request an amendment to your PHI, or request that we restrict the use and disclosure of it. These rights are further described in our Notice of Privacy Practices and in other policies which you may have upon request.

To better allow us to process your request, please indicate the type of request you are making on this form [check all that apply], sign and date and forward back to our office.

☒ Access to simply review my health information

☒ Access to obtain copies of my health information

☒ Access to review and potentially request amendment of my health information

☒ Access to review and potentially request an accounting of how my PHI has been used and disclosed to others

☒ Access to review and potentially request restrictions on the use and disclosure of my health information

Signature Alan J. Smith Request Date 3-9-18

If you would prefer to obtain copies of your health information via email please check the box below and provide your email address. Otherwise this information will be mailed to the address shown above.

[] My E-Mail Address is: _____



Return this form to:

Billing Office, C/O Privacy Officer, N2930 State Road 22, Wautoma, WI 54982

or Fax to: 1-855-737-5896 or E-Mail to: roi@lifequest-services.com

Exhibit 11



MFRD EMS PCR

Patient Information

Name: Smith, Thomas	Age: 65 Years	D.O.B.: [REDACTED] 1952
Address: 10 Sanns St. City of Rhineland, WI 54501	Gender: Male	Race: White

Narrative

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Unit Notified: 04/07/2017
17:33:00
Incident #: 1704070360

Patient Name: Smith, Thomas

Date Printed: 04/13/2018
13:19
Call #: 1704070360

Patient Name: Smith, Thomas

EMS Agency Name: Rhinelander Fire Department

Narrative: 04/07/2017 the Rhinelander Fire Department The incident occurrence was at the Residence - Single Family Home located at address 685 Davenport St. in the city of City of Rhinelander within the county of Oneida of the state of WI. The unit was notified at 17:33, responded at 17:35, arrived at the scene at 17:37, left the scene at 20:20, arrived at the destination at 20:25 and completed the call at 20:35.

The EMS Crew consisted of BUCHMANN, BRETT who was the Driver/Pilot-Response, Other Patient Caregiver-At Scene, WESLE, MICHAEL who was the Other Patient Caregiver-At Scene, Primary Patient Caregiver-At Scene and PLAUTZ, GREGORY who was the Driver/Pilot-Transport, Other Patient Caregiver-At Scene.

The Agency unit number used was 9-2/ 79839. The Mileage to scene was 0.0. The Mileage to destination was 2.9. The use of lights and sirens to the scene was Immediate Response.

The use of lights and sirens from the scene was Immediate Response. The response disposition was Treated & Transported by this EMS Unit. The type of service was a 911 Response (Scene).

Factors affecting the delivery of care were Scene Safety (Not Secure for EMS). Factors affecting scene were Safety-Crew/Staging. Factors affecting transport were None/No Delay.

After arriving at the scene the unit found a patient named Thomas Smith. The patient's approximate age was 65 years. The patient's chief complaint was ALOC. The use of alcohol and drugs was None Reported. The patient was currently using the medication(s) Unable to Complete.

C-Collar for Stabilization was performed successfully after 1 attempt at 20:15:00 by crewmember WESLE, MICHAEL. The patient's response was Unchanged.

Vitals were taken at 20:18:23. The pulse rate was 107. The respiratory rate was 20. Blood pressure was 164/74. GCS was 10 (Eye = 4, Verbal = 1, Motor= 5).

20:18 Mental Status: Confused, Patient's eyes were open however patient was unable to communicate verbally. The only command patient was able to follow was to wiggle his toes.; Neuro: Not Done; Skin: Normal; Head: Swelling, Swelling above patient's right eye.; Face: Abrasion, Abrasion to the right cheek of patient.; Neck: Normal; Chest/Lungs: Breath Sounds-Equal, Breath Sounds-Normal-Left, Breath Sounds-Normal-Right; Heart: Normal; GU: Normal; Extremities:

Medic 9-2 was performing law enforcement stand by at the intersection of Davenport St. and Maple St. in the City of Rhinelander. We were informed there was a possible "active situation" located at 10 Sanns St. After standing by for some time Medic 9-2 was notified by law enforcement that a patient was being transported from 10 Sanns St. to our location in the Oneida County Sherriff's Department's armored vehicle. Shortly after the armored vehicle arrived with the patient. A law enforcement officer stated "the patient's head may have struck the ground during take down". Nothing else was reported by law enforcement. Patient hands were in hand cuffs behind his back. Driver Plautz and Probationary Firefighter Feaker carried the patient to the cot where the patient was placed in the ambulance. Manual C-Spine was taken and a c-collar was applied. Initial impression of the patient revealed a 65-year-old male. Patient had a bruise and swelling on his head above his right eye. Patient also had abrasions on his face located on the right cheek. Minor abrasions were noted on the patient's knees. Patient's eyes were open however the patient was not responding to verbal commands or painful stimuli. Patient was not verbal. Base line vitals were taken and transport began. Patient was placed on high flow oxygen via non-re breather at 15 LPM. Physical assessment was completed during transport. Physical assessment revealed the following: Swelling and bruising above the patient's right eye. Abrasions to the right cheek. Minor abrasions to the patient's knees. Pupils constricted at 2mm and sluggish to react. Pulses present in all extremities. Palpation of head, neck, shoulders, arms, chest, abdomen, pelvis, legs and posterior noted no deformity. Lung sounds were clear and equal. Heart tones were present but difficult to hear due to noise during transport. Bowel sounds were noted. After assessment was completed phone report was called in to SMH. After phone report was called in patient began following commands to "wiggle his toes". However, patient was unable to follow any other commands or communicate verbally. On arrival patient was placed in room number 2. Report was given to Dr. Mickevicius. Patient was escorted by RPD Officer Christie Knodzela and a OCSO deputy.

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COPY

Patient Name: Smith, Thomas	EMS Agency Name: Rhinelander Fire Department	Total: 2.9
Enroute: 04/07/2017 17:35:00	Start Odom: 0	
At Scene: 04/07/2017 17:37:00	Scene Odom: 0	
At Patient: 04/07/2017 20:13:00	Dest. Odom: 2.9	
Depart: 04/07/2017 20:20:00	Ending Odom: 2.9	
Arrive Dest.: 04/07/2017 20:25:00		
In Service: 04/07/2017 20:35:00		

Unit Personnel		
Crew Member	Level of Certification	Role
BUCHMANN, BRETT	Intermediate Technician (AEMT)	Driver/Pilot-Response, Other Patient Caregiver-At Scene
WESLE, MICHAEL	EMT- Paramedic	Other Patient Caregiver-At Scene, Primary Patient Caregiver-At Scene
PLAUTZ, GREGORY	EMT-Basic	Driver/Pilot-Transport, Other Patient Caregiver-At Scene

Billing Information	
Work Related?: No	

Signatures

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Patient Name: Smith, Thomas


EMS Agency Name: Rhinelander Fire Department

Type of Person Signing: EMS Crew Member (Other)

Signature Reason: EMS Provider

Paragraph Text:

Status: Not Signed - Mental Status/Impaired



Printed Name: Greg Plautz

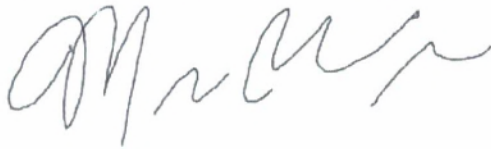
Signature Date: 04/07/2017 22:12:49

Type of Person Signing: EMS Crew Member (Other)

Signature Reason: EMS Provider

Paragraph Text:

Status: Not Signed - Mental Status/Impaired



Printed Name: Michael Wesle

Signature Date: 04/07/2017 22:13:57

Type of Person Signing: EMS Crew Member (Other)

Signature Reason: EMS Provider

Paragraph Text:

Status: Not Signed - Mental Status/Impaired



Printed Name: Brett Buchmann

Signature Date: 04/07/2017 23:13:25



Patient Name: Smith, Thomas

EMS Agency Name: Rhinelander Fire Department

	Activities
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Medications						
Time	Crew	Medication	Route	Dosage	Response	PTA
20:16:00	BUCHMANN, BRETT	Oxygen	Non-Rebreather Mask	15 Liters Per Minute	Unchanged	No

Procedures						
Time	Crew	Name	Location	Size of Equipment	Attempts	Response Success
20:15:00	WESLE, MICHAEL	C-Collar for Stabilization		Adult	1	Unchanged Yes

Vitals							
Time	Prior To Arrival	BP	Method of B/ P	Pulse	Resp	Effort	Level of Responsiveness (AVPU)
20:18:23	No	164/74	Cuff-Automated	107	20	Normal	Painful

Vitals				Revised Trauma Score			
Stroke Scale Score							
Non-Conclusive				11			

GCS						
Time	Eye	Motor	Verbal	Score Qualifier	Total Glasgow Coma Score	
20:18:23	Opens Eyes spontaneously (All Age Groups)	Localizing pain (All Age Groups)	No verbal/vocal response (All Age Groups)	Initial GCS is legitimate	10	

Call Type/Location/Disposition

Call Type: Standby Resp. Mode: Immediate Response Urgency: Immediate Response: 911 Response (Scene) Location: Residence - Single Family HomeResidence - Single Family HomeResidence - Single Family HomeResidence - Single Family Home Incident Address: 685 Davenport St. City of Rhinelander, WI 54501	Disposition: Treated & Transported by this EMS Unit Transport Mode: Immediate Response Destination: MINISTRY SAINT MARYS HOSPITAL 2251 NORTH SHORE DR Rhinelander, Wisconsin 54501 Dest. Determ.: Closest Facility Response Delay: Scene Safety (Not Secure for EMS) Transport Delay: None/No Delay
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Patient Transport/Positioning

Patient Moved to Ambulance: Carried
Patient's Position in Transport: Fowlers (Semi-Upright Sitting)
Patient Moved From Ambulance: Stairchair

Response Times and Mileage

Unit Disp.: 04/07/2017 17:33:00	Incident Number: 1704070360 Call Sign: MED 92 Veh. #: 9-2/79839	To Scene: 0.0 To Dest: 2.9 To End: 0.0
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Past Medical History

Patient Medications

Medication

Dosage

Route

Unable to Complete

Medical History: None Reported

Advance Directives: Not Applicable

Assessment Exam

Time

Assessment Summary

04/07/2017 20:18:00

Detailed Findings

Location	Description	Details
Mental Status	Confused	Patient's eyes were open however patient was unable to communicate verbally. The only command patient was able to follow was to wiggle his toes.
Head	Swelling	Swelling above patient's right eye.
Face	Abrasion	Abrasion to the right cheek of patient.
Eye Bilateral:	Sluggish 2-mm	
Chest/Lungs	Breath Sounds-Equal Breath Sounds-Normal- Left Breath Sounds-Normal- Right	

Normal Findings

Skin ; Neck ; Heart ; Pelvis ;

Not Done

Neurological ;

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Patient Condition

Complaint Type

Complaint

Duration

Chief (Primary)

ALOC

Alcohol/Drug Use: None Reported

Other Symptoms: Skin - Swelling/mass/lump - Localized

Primary Symptom: Neuro - Altered mental status

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